



Napa Valley Support Services

The proud parent organization of



IMPERIAL
WAY
PROGRAM

Napa Valley Support Services



NAPA
PERSONNEL
SYSTEMS

Napa Valley Support Services



BROWN
STREET
GALLERY

Napa Valley Support Services

ANNUAL REPORT 2014



Together We Make A Difference

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Accolade Wines
Awaken Massage
Bank of Napa
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Bistro Jeanty
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Bremer Family Wines
Cake Bread
California's Great America
Ceja Vineyards
Celedon
Columbian Foundation for People
with Intellectual Disabilities
Da Due
Downtown Joe's
Duckhorn Wine Co.
Far Niente
Fish Story
First American Title
Fрати Gelato Café
Frog's Leap Winery
Fume Bistro
Garnet Vineyards
Gray Line of San Francisco
Hagafen Cellars
Heart of Music Studio
Hendry Winery
Hill Family Estates
Honig Vineyard & Winery
Howell Mountain Cookie Company
Human Performance
Ilsley Vineyard
Judd's Hill Winery
Julie's Nail Nook
JW Marriot Hotel LA
Karen James with AT&T
Lotus Salon
Luna Vineyards
Markham Vineyards
Mumm Napa
Mustard Seed
Mutual of America Foundation
Napa General Store
Napa Style
Napa Valley Balloons
Napa Valley Marriot
Napa Valley Physical Therapy
Center
Napa Valley Roasting Company
Napa Valley Welcome Club
Oakville Ranch
O'Shaughnessy Winery
Pacific Union
Paradigm Winery
Patz & Hall Winery
Payroll Masters
Platapus Tours
Polk Street Hair Co.
Rancho Gordo
Ristorante Allegria
Sabina Vineyards
Saintsbury
Schramberg Vineyard
Scott Lyall Shoes
Senior Helpers
Shafer Vineyards
Staglin Family Vineyards
St. John's Lutheran Church &
School
St. Mary's Guild
Sutter Home Winery
Synergy Medical Fitness Center
The Hess Collection Winery
The Sorting Table
Trefethen Family Vineyards
United Parcel Services
United Way
Unitarian Universalists Fellowship
V Market Place
Viader Winery
Vintner's Golf Course
White Rock Vineyards
Whole Foods Market
ZD Wines

Executive Director Message

Together We Make A Difference

I am very grateful this year that Napa Valley Support Services (NVSS) has again weathered the economic storm, and other unforeseen emergencies. Napa Valley Support Services is finally beginning to recover from the great recession and the Napa earthquake. The doors were closed for varied times at NVSS while we ensured all buildings were safe to work in. Thank you to everyone for your understanding and support during this difficult emergency situation. We are grateful that NVSS has been able to resume services and everything is almost back to normal, with the exception of a few construction workers at the 1700 2nd Street offices.

NVSS appreciates everyone that has played an important role in our recovery: from individuals with disabilities that are supported by NVSS services; to instructors and job coaches who provide good quality services; to board members that research and ensure viable funding/fundraising options; to local businesses that provide work for individuals with disabilities; and the family members and others that support us throughout the community. "Together We Have Made a Difference."

The Napa Valley College has always played a positive vital role for NVSS and this year more so by reinstating previous funding, we are very grateful for their support. The United Way is also playing a role for Napa Valley Support Services by providing NVSS with designed donations. If your employer promotes a United Way Campaign and you would like to designate Napa Valley Support Services, I encourage you to do so by using our 501(c) 3 number and office address.

As usual please enjoy the NVSS Annual Report and for more information including our full audit, new blogs and survey results, please visit the NVSS website at NapaValleySupportServices.org.

Sincerely,

Beth Kahiga, MRA, Executive Director
707.253.7490

Beth@NapaValleySupportServices.org
www.NapaValleySupportServices.org



Napa Valley Support Services

For more information
about Napa Valley Support Services
and/or to view and give feedback
on our strategic plan
please visit our website at:

www.NapaValleySupportServices.org

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NVSS Financial Highlights - Year Ended June 30, 2014

	6/30/2013	6/30/2014	INC (DEC)
REVENUE			
Contracts and Grants	3,125,040	3,363,616	238,576
Interest & Dividend Income	18,997	21,335	2,338
Realized/Unrealized Gains (Losses) on Investments	38,723	57,653	18,930
Fundraising	28,237	46,818	18,581
Contributions	64,052	25,933	(38,119)
Other	13,546	6,554	(6,992)
Total Revenue	3,288,595	3,521,909	233,314
EXPENSES			
Program Services Expenses	2,751,598	2,990,385	238,787
Supporting Services Expenses	418,092	524,998	106,906
Total Expenses	2,751,598	2,990,385	238,787
INC (DEC) IN NET ASSETS	118,905	6,526	(112,379)
Development Fund	586,257	662,639	76,382
Net Assets - Other	1,000,748	930,892	(69,856)
TOTAL NET ASSETS	1,587,005	1,593,531	6,526
CASH & SECURITIES - General Fund	244,082	358,225	114,143
Working Capital - Current Assets Less Current Liabilities	630,392	562,789	(67,603)



IMPERIAL WAY PROGRAM

Napa Valley Support Services

Our clients love to work and demonstrate to themselves and others that they are contributing members of society.

Imperial Way works with over 50 employers in our beautiful valley. Our clients love to work and demonstrate to themselves and others that they are contributing members of society.

People with jobs learn more than job tasks. They learn problem solving skills they can use for life's roadblocks and changes in the course of their daily routine. Overcoming those challenges develops self-confidence and a stronger sense of self-worth.

When Katrina "Katie" started Imperial Way in 2002, she was extremely reserved. She continually looked to her Instructor for direction



and approval. Today Katie works on a housekeeping crew and is a careful, confident worker who knows and completes her job responsibilities. She is known at the bank where she cashes her paycheck and the stores where she shops for gifts for the people in her life.

When Ryan started Imperial Way in 2005 he was a typical young adult

who loves sports, video games and soda, not terribly ambitious but full of potential. He worked on a crew that cleaned Wendy's Restaurant, five hours per week for three years. During that time Ryan improved his skills, speed and stamina, moving on to a job at Napa Valley College, where he works 15 hours each week. Ryan has developed work skills, self-confidence and self-esteem. His paychecks are larger now and he is overall more independent.

Napa Recycling and Waste Services (NRWS) began employing workers from Imperial Way in 2005.

Over the years, the responsibilities have evolved from sorting on the conveyor belt to keeping the yard and surrounding property clean and neat. Six Imperial Way workers earn minimum wage for the work they do. The employees at NRWS could not be nicer or more supportive. Crew member birthdays are celebrated and important landmarks are recognized. Recently, one employee was given two bottles of his favorite Hot Peppers by a coworker, "just because".

This year, a new relationship developed with Rohlff's Manor. NVSS offers housekeeping services to the residents of Concordia Manor. The crew's tasks include laundry, housekeeping and trash collection. One customer was so pleased that he sent a letter to Rohlff's Property Manager, saying, "My crew are to be

commended for their proficiency, and TLC. They do a most satisfactory job. For example: for the first time, space under the outside eaves was cleaned, windows washed and window screens cleaned."



The employees at Rohlff's Manor have many good things to say about their new job. Belinda says she enjoys meeting the people that she cleans for and working with her coworkers. Chris likes doing laundry and compared other jobs, "it pays more, I make \$9.00 an hour!" Whitney says, "I like the job and the cleaning and vacuuming." Over the course of the year, the crew mastered their tasks and got to know many of the residents. Belinda has demonstrated leadership skills by offering help to coworkers, and even reminding her Instructor of the schedule/routine at times.

These stories show how powerful and life-changing employment can be.



BROWN STREET GALLERY

Napa Valley Support Services

It was a great experience for our artists to see their work in a gallery in the community...

This past May, Brown Street Gallery artists were invited to participate in a month long show at Jessel Gallery.



“Tucked away in the eastern foothills of the Napa Valley is a place of extraordinary beauty. The Jessel Gallery, founded by renowned watercolorist Jessel Miller, is home to some of the finest artists in California including Erin Dertner, Susan Hoehn, Timothy Dixon and Paul Youngman. Surrounded by exquisite gardens and lovely decks this unique setting also features unusual gift and, books writ-



ten/illustrated by Jessel.” The artists involved were Heather Almirol, Andi Can, Salvador Gutierrez, Michael Sutton, and Chris Vilchez.

The artists attended the beautiful reception hosted by Jessel with lovely food, wine and music. It was a grand evening and two artists sold work during the show. Andi sold a piece for \$200.00 and Chris sold his piece for \$500.00.

It was a great experience for our artists to see their work in a gallery in the community and we thank Jessel for the opportunity and hope to partner again in the future.

In addition to the show at Jessel’s, in April we had a show at the gallery titled Bedazzled Glitter Glass And Glue. This was a collaboration show with our



Occupational Therapist, Christina Williamson in celebration of her 10-year anniversary with Napa Valley Support Services.

In June our artists had artwork displayed at Molinari Café along with other artists from different agencies. This show led to Brown Street Gallery being invited to have a show there for the month of October, which was also Disability Awareness Month.



In August, it was Come To The Carnival, a bright and colorful show to celebrate the carnival. There

were approximately 20 artists with work in this show.

To be added to the Brown Street Gallery mailing list, contact Emmy Lesko at: (707) 255-8523 or Emmy@NapaValleySupportServices.org



NAPA PERSONNEL SYSTEMS

Napa Valley Support Services

Individuals are expected to make a commitment to learn critical skills that will help them function more independently in their community.

Rob is a twenty-nine year old man who lives in Napa. He enjoys sports, ceramics, animals, studying, theatre and trips to Six Flags and Disneyland. Rob is currently pursuing an Associates degree at Napa Valley College. He is a diligent student and gets all A and B grades. He studies very hard for those grades, even if it means staying up all night to study for an exam.

Rob also likes to hang out in the community. "I want to go out and hang out with people, meet new people and be able to communicate better with people."

Rob is supported by Napa Personnel Systems with Tailored Day Services. This is a new program offered by NPS through the North Bay Regional Center where individuals can shape their own program of support with schooling and volunteer work. The service is a one-to-one service and can include up to thirty-six flexible hours per month. This is an alternative for people who may choose not to go to a traditional adult day program. Individuals make a commitment to learn critical skills that will help them function more independently in their community.

NPS staff supported Rob in his Art History class last spring by providing transportation, note-taking, organization and study skills. This was a very

challenging class with a lot of information to study, but Rob earned a final grade of B.

Rob also enjoys volunteering at the Napa County Animal Shelter and the Napa Food Bank, all with the support of an NPS coach. Rob stated, "I like



working at the food bank because I get to be around other people who help. I like going with Meridith because she is a good lady. She helps me a lot. She lets me choose what I want to do." NPS staff ensure that an individual is using important skills such as teamwork, problem-solving and task management in order to work towards their goal of living more independently in their community.

Rob especially enjoys socializing

with the cats at the animal shelter. He has two dogs at home and loves animals. The animal shelter seemed a natural choice for Rob to spend some volunteer hours and NPS assisted Rob with the application and training process for the position as a volun-

teer. Rob stated, "I like to play with the animals because they like me and I help calm them down. Then I can help them find a good home."

When asked what his goal for the future was, Rob replied, "Go to University." His current goal is to complete his AA degree by May of 2016.

For questions about Napa Personnel Systems or Tailored Day Services, please call Jeannie Smith at 253-7490 or e-mail jeannie@napavalley-supportservices.org.



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Napa Valley Support Services was started by a group of concerned parents who wanted meaningful activities for their children and has since grown from a single day program for 10 adults into three programs that provide services to more than 375 individuals with disabilities annually.



Raise money for NVSS just by searching the web and shopping online.

