

Napa Valley Support Services

The proud parent organization of



IMPERIAL
WAY
PROGRAM

Napa Valley Support Services



NAPA
PERSONNEL
SYSTEMS

Napa Valley Support Services



BROWN
STREET
GALLERY

Napa Valley Support Services

ANNUAL REPORT 2015



Together We Make A Difference

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Businesses, Foundations & Organizations

About Face
Accolade Wines
Anette's Chocolates
Angele Restaurant & Bar
Awaken Authentic Chinese Massage
Back Room Wines
Bank of Napa
Benessere Vineyards
Billco's Billiards and Darts
C Casa
California's Great America
Ceja Vineyards
Celadon
Columbian Foundation for People
with Intellectual Disabilities, Inc.
Crane Family Vineyards
Da Due
Danielle Clothes
Delectus Winery
di Rosa
Domaine Carneros
Downtown Joe's Brewery
Duckhorn Vineyards & Restaurant
Etude Wines
European Facial
Exertec Fitness Center
Flora Springs Winery & Vineyards
Fрати Gelato Café
Frog Leap Winery
Fume Bistro & Bar
Gamble Family Vineyards
Gasser Foundation
Geyser Peak Winery
Gott's Roadside
Gray Line
Hagafen Cellars
Heitz Cellars
Hill Family Estate
Holly Cranston Memorial
Foundation
Honig Vineyard & Winery
Ilsley Vineyards
Joe's Auto Repair
Jones & Perry, INC
Judd's Hill Winery
Kitchen Door
Laird Family Estate
Marie Lyall Shoes
Mark Herold Wines
Marriott Marquis
Marriott San Francisco Union
Square
Marriott The Lodge at Sonoma
Renaissance Resort & Spa

Mary's Pizza Shack
Morimoto INC.
Mumm Napa
Napa Red Cab
Napa River Inn
Napa Style
Napa Valley Balloons, INC.
Napa Valley Physical Therapy
Center
Napa Valley Town & Country Fair
Napa Valley Welcome Club
Napa Wine Company
Napa Wine Lockers
Napa Valley Wine Train
Nob Hill Foods
Norman Rose Tavern
North Bay Association of Realtors
(NorBar)
Oakville Ranch Vineyards
Oenotri
Options3, INC
Paradigm Winery
Patz & Hall Winery
Pilates Napa Valley
Plata Wine Partners
Platypus Wine Tours
PlayGround Zen Massage Therapy
Polk St. Hair Company
Ristorante Allegria
Robert Biale Vineyards
Robert Sinskey Vineyards
Rombauer Vineyards
Sabina Vineyards
Schramsberg Vineyards
Scott Lyall Clothes for Men
Shafer Vineyards
Silver Oak Cellars
Staglin Family Vineyard
Talcott Olive Oil
Taylor Farms Vineyards
The Beaded Nomad
The Mustard Seed Clothing
Company
The Sorting Table, LLC
The Thomas Restaurant
UBS Financial Services Inc.
United Parcel Service
V Marketplace
Velo Pizzeria
Vermeil Wines
Viader Vineyards & Winery
Vintner's Golf Club
Vyborny Vineyard Management Co.
White Rock Vineyards
Windermere Napa Properties
Yo Belle Frozen Yogurt

Executive Director Message

Together We Make A Difference

Seems like every year changes occur that affect the services Napa Valley Support Services (NVSS) provides. This year the Centers for Medicare and Medicaid Services has ruled that Home and Community-Based Services provide 'opportunities to seek employment and work in competitive integrated settings, engage in community life, and control personal resources.' The Workforce Innovation Opportunity Act is focusing on competitive, integrated employment for people with the most significant disabilities. Unfortunately, to date, the legislature hasn't provided rate adjustments to cover the cost of business, mandated changes or continuous quality improvement efforts on the part of agencies like NVSS, despite our continued communication to elected officials.

Napa Valley Support Services (NVSS) staff continues to keep up with mandated changes and our own continuous quality improvement, despite the lack of rate adjustments received through the state. Thank you to all our wonderful staff that continues to ensure people with disabilities receive the support necessary to be a part of the Napa Community.

NVSS is grateful for the support we continue to receive through the Napa Valley College, Gasser Foundation, United Way (through designated donations), Napa Valley Community Foundation, Board of Directors, family members and others that take a special interest and support all of NVSS efforts. Together We Make a Difference!!! We look forward to continuing these longstanding partnerships that assist NVSS to move forward in our efforts to provide individuals with disabilities person centered, quality services.

I hope you enjoy this annual report and encourage you to visit the NVSS website for more information, including our Strategic Plan and most recent Financials.

Sincerely,

Beth Kahiga, MRA, Executive Director

707.253.7490

Beth@NapaValleySupportServices.org

www.NapaValleySupportServices.org

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Napa Valley Support Services

Please visit our website for Financial Information.
From the homepage click on the About tab and then NVSS Financials.

Also visit our website for our Strategic Plan
and other information about
Napa Valley Support Services.

www.NapaValleySupportServices.org

Together We Make A Difference Fundraiser

Save the Date: May 1, 2016

Proceeds benefit Napa Valley Support Services, a 501c(3) organization dedicated to providing opportunities to adults with disabilities.



IMPERIAL WAY PROGRAM

Napa Valley Support Services

*Brian likes to save the day, and he is good at it.
If someone calls in sick, Brian is quick to
offer to fill in.*

Over this past year the reorganization of Imperial Way has kept the program productive and busy. Changes included inaugurating a regular schedule of classes. Individuals now have the opportunity to participate in classes ranging from cooking to wellness and recycling.

And good things carry on! Job Club, now two days a week, continues as a popular class that gives individuals insight into work related topics. We continue to work in partnership with over 25 employers who provide important employment opportunities to the individuals attending Imperial Way. (See the list of employers in this annual report.)

The Farmer's Market provides an opportunity for our artists to sell their beautiful wares! There is a success story behind all of the Imperial Way individuals, and this year we are highlighting Brian.

Brian has attended the Imperial Way program since 2012. When he

started with NVSS he struggled with accepting feedback about his work. During his years attending IWP, he has transformed into a professional who is motivated to work, skilled and flexible. He has become Imperial Way's most relied upon worker and is considered a "jack of all trades" Whether it's housekeeping, grounds or yard work, or janitorial, Brian can do it all and with a smile!

Laura Saunders of Options3 says of Brian, "Brian likes to save the day, and he is good at it. If someone calls in sick, Brian is quick to offer to fill in. If someone is struggling with a project, Brian will offer to help. He truly cares about people. This is one of the places where we see such tremendous growth and maturity. Instead of caring only of himself and how things would affect him, Brian now considers how the situation would impact others."

Brian earns minimum wage for every job he does through NVSS. When Brian talks about all of his jobs, it is



obvious that he is proud of himself and has developed a strong sense of self-worth around this.

Brian is caring towards others, appreciative of any support he receives, and he is rarely seen without a smile on his face. Brian said when asked what he likes about NVSS, "I like working at all the jobs. They are good staff, they do a good job of trying to meet our needs."

Brian hopes to one day obtain an independent job at a place like Target. With the support and encouragement of NVSS, it is likely that Brian will achieve whatever his version of success is. As an organization, this is exactly the kind of outcome we hope to see for all of the individuals we serve.



For questions about hiring our Imperial Way Program for services at your home or business contact Katy Vanzant at (707) 253-0400 or Katy@NapaValleySupportServices.org.



BROWN STREET GALLERY

Napa Valley Support Services

This year we held an All Agency Art Show with Artists from all three of our programs on display at Brown Street Gallery.

This year, one of our groups actively participated in the design and construction of a queen size quilt which was then donated as a live auction lot for the annual Napa Valley Support Services fundraiser, "Together We Make a Difference."

This quilt sold for \$500, and the proceeds will benefit continued services and unique projects. Each client enjoyed the creative process and was allowed to participate as fully as able, using their varied abilities.



The clients participated throughout the entire process, from going to the fabric store on a weekly basis to selecting fabric, cutting and ironing the squares, to threading and operating

the sewing machine.

Everyone learned the concept of design, compatible colors, pattern and lay-out and were able to follow the project to completion, working on their beautiful black and white quilt over one month's time!

When asked about his experience on this project, one of the clients, Steven, stated, "I enjoyed



and selling their crafts.

We displayed the work of several Artists at the library this year. It was

a collaborative show called "Bedazzled" and included glitter, glass and glue.

Christina, our O.T. and collaborative artist delivered the art talk during the reception.

We tried something new this summer. We held an All Agency



making the quilt. I liked the sewing part."

This year Brown Street Gallery has joined Imperial Way Program in manning the booth and selling crafts at the local farmer's market. Some of the most popular items

have been the sensory bags made with hair gel, colorful glitter and inserted items, and the beautiful wind chimes made from flower pots. Our clients really enjoy interacting with the public

Show. Artists from each of our three programs displayed their work at Brown Street Gallery for a six week period. The reception was held on June 26th and was well attended. Several artists sold work.

We continue to create new exhibits at the Gallery as well as displaying work at Artists of The Valley Gallery in downtown Napa.

To be added to our mailing list, contact Emmy Lesko at (707) 255-8523 or Emmy@NapaValleySupportServices.org



NAPA PERSONNEL SYSTEMS

Napa Valley Support Services

*These work experiences are valuable
in order to determine an individual's strengths
and levels of support needed.*

Napa Personnel Systems (NPS) continues to place people in jobs all over the Napa Valley. Forty-eight placements were found in the last year, including full time positions at Whole Foods, A-1 Integrity Carpet Cleaning and Crown Hill Stone Supply, just to name a few.

The Tailored Day Services Program is continuing to flourish with four individuals participating in volunteer



activities such as Whiskers, Tails and Ferrals and postsecondary education at Napa Valley College.

Currently, NPS is working with 65 employers in the Napa Valley who either employ NPS clients directly or allow us to complete work assessments and work adjustments at their places of business. These work experiences are valuable in order to determine an individual's strengths and levels of support needed. Suc-



cessful permanent placements are our ultimate goal.

Josh Milton works at the Robert Louis Stevenson Plaza in Napa as a Day Porter. He cleans all of the offices in the building between 2pm and 6pm on a supported employment crew. The three-person crew empties garbage and recycling bins, cleans restrooms, vacuums and gives the building an overall tidy appearance.



Josh would love nothing more than to retain this job until he retires. Josh has had a long history with Napa Personnel Systems. He had a job at Vallergas grocery store deli for four years, and at Lixit in Napa for five years.

In November 2012, Customized Day Porter jobs were created by NPS. Josh was one of the first candidates considered for the crew. Josh earns



minimum wage and has been the most reliable employee on the crew. He never calls in sick. Josh does take well-earned vacations to visit family. NPS has accommodated an altered schedule for Josh so he can continue coaching at Special Olympics. He loves his job!

For questions about Napa Personnel Systems or Tailored Day Services, please call Jeannie Smith at (707) 253-7490 or e-mail her at Jeannie@NapaValleySupportServices.org



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Napa Valley Support Services was started by a group of concerned parents who wanted meaningful activities for their children and has since grown from a single day program for 10 adults into three programs that provide services to more than 375 individuals with disabilities annually.



Raise money for NVSS just by searching the web and shopping online.

