

Jeannie	
Krystal	DOR
Tara	
Drew	8-12

2025
ANNUAL
REPORT



Napa Valley Support Services



A MESSAGE FROM JAMIE THOMPSON EXECUTIVE DIRECTOR

This past year at Napa Valley Support Services has been a reminder of the power of connection. After more than seven years without a large event, we hosted our first major fundraiser: **A fashion show** that brought together local leaders, small

business, and our nonprofit partners to celebrate inclusion, style, and possibility. It was a powerful moment of re-introducing NVSS to the community and affirming our mission. Even as federal funding changes remind us to be cautious about the future, we continue to focus on what sustains us most: people. Every day, our programs keep individuals learning, growing, safe, and supported—through art, employment, and community engagement. Together, we remain committed to helping people thrive in ways that are joyful, healthy, and meaningful. We are also excited about the progress we’ve made updating our strategic plan, ensuring that NVSS is positioned for strength in the years ahead. NVSS enters this next chapter with optimism grounded in our history, strengthened by our partnerships, and inspired by the people we serve each day.



A MESSAGE FROM ROBERT NATIONS BOARD PRESIDENT

This year, we were pleased to welcome **Gary Orton** to our Board of Directors. His experience and commitment bring fresh energy to our work. At the same time, we extend heartfelt gratitude to **Steve Bakalyar** for his many years of dedicated service. His quick wit and thoughtful leadership will be deeply missed on our board, and we honor his lasting impact with sincere appreciation. We also recognize **Elizabeth**

Anderson, who is stepping down as Treasurer and Secretary after many years of devoted service. Elizabeth carried NVSS through CARF accreditation, guided complex financial questions, and mentored Jamie since she took the reins as Executive Director in 2022. As NVSS enters this next chapter, we are seeking new board committee members who share our passion for inclusion and community. We welcome individuals from all backgrounds—local leaders, professionals, and community advocates—who are eager to help shape our future and strengthen the support we provide every day. If you or someone you know is inspired by our mission, we invite you to learn more about serving on our board and to take a tour of the programs. Please email us anytime for details: Bnations@seniorhelpers.org or Jamie@napavalleysupportservices.org

OUR MISSION

NAPA VALLEY SUPPORT SERVICES ENHANCES AND SUPPORTS QUALITY OF LIFE FOR INDIVIDUALS WITH DISABILITIES THROUGH A PERSON-CENTERED APPROACH TO SELF-DISCOVERY, ARTISTIC EXPRESSION, COMMUNITY-ENGAGEMENT, EMPLOYMENT, AND EDUCATION

IMPERIAL WAY DAY PROGRAM

Our Day Program serves as a true employment springboard. Here, we can explore all aspects of work readiness in a supportive environment that balances fun, skill-building, and real-world experience.

- **Learn job skills in creative ways**, from cooking and art classes to American Sign Language and teamwork games.
- **Go on career field trips** to see different industries up close.
- **Practice financial skills** like budgeting, saving, and planning.
- **Gain independence** by learning to use public transportation.
- **Volunteer in the community** to explore new interests and give back.
- **Try out paid jobs** at sites such as AT&T, Napa Valley College, and the Town of Yountville, supported by NVSS staff.



Day Program Worksites

Our participants have been proudly working at AT&T, NVC, Yountville CrossRoads, and other partners as part of our litter abatement crews. This partnership allows individuals to develop strong work habits, teamwork, and a sense of community pride while keeping the property clean and safe. The crews take responsibility for collecting and disposing of litter, maintaining a welcoming environment for employees and visitors. Beyond the important service provided, these jobs give our participants the opportunity to build skills, teamwork, confidence, and independence in the real world.

DASHBOARD BY THE NUMBERS

Total Participants Served: Over **280** across 3 programs

Employment Outcomes: **92%** placed in jobs within 180 days (Goal: **90%**)

Brown Street Gallery: Over **99%** participant satisfaction with program support

Imperial Way: **90%** of participants met at least one Individual Goal (Goal: **80%**)

All Programs:

Program satisfaction consistently above 90%
Family & caregiver feedback reflected strong support for independence and inclusion

Accessibility Milestone: Automatic ADA-compliant door installed at Imperial Way and Brown Street Gallery



Yountville Cross Walk:

Mike and the crew, Anthony, Jessica, & Job have recently started this new worksite. They clean the lovely art installations you see around town. Not only do they love the job site but they say they get to see how beautiful Yountville is and how nice the people from Yountville are to them. Truly part of the community!

Brown Street Gallery

Uneventful would NOT be the word to describe 2025!

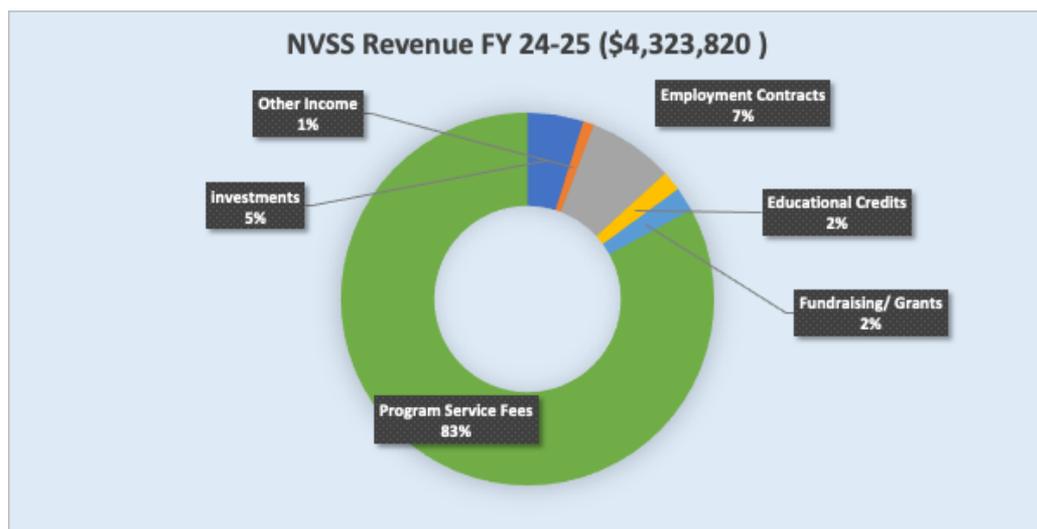
The Brown Street Gallery was honored to receive several community grants this past year. These generous awards created new opportunities for independence, inclusion, and community connection for our incredible artists. How lucky we are to have such a wonderful community!

For the first time in NVSS history, we also received a brand new van! Thanks to **the California Department of Aging**, Our fully equipped Honda Odyssey from **United Access** features an automatic wheelchair ramp, expanding opportunities for our artists to volunteer, connect, and participate in community life. But that's not all—another automatic, what? You heard it right! Thanks to the generosity of **Lewis Cellars**, The gallery now has a new automatic door. With three push-button access points—one inside and two outside—the door opens to greater independence, creativity, and growth with just a touch. Thank you **Stanley access** for installing this much needed improvement!

This year, our artists also enjoyed additional art receptions and new materials from the **Arts Council Napa Valley**, as well as weeks of community-based art classes through the **Arts Association**, exploring watercolor, ceramics, mosaics, collage, and glass art. Their unique creations were celebrated at our July Summer Art Reception, showcasing the power of collaboration and the joy of artistic expression.

P.S. Come explore Brown Street's Interactive Floor Projector and see learning come to life! This state of the art tool projects engaging, educational games from the ceiling onto the floor or a tabletop surface, turning ordinary space into an immersive classroom. We strengthen problem-solving skills, practice teamwork, and build lasting friendships—whether playing collaboratively as a group or challenging each other one-on-one. Thank you Gasser Foundation!

We are thrilled for the year ahead and the many new ways our artists will continue to grow, learn, and shine!



NAPA PERSONNEL SYSTEMS

Meet Drew!

Our cover model **Drew Paveza** first connected with Napa Personnel Systems (NPS) in 2023 after moving from Morgan Hill to Napa. Referred by the California Department of Rehabilitation, Drew received job training and interview preparation through NPS, eventually securing a state internship with the Department of Rehabilitation. That role helped him sharpen his skills in data entry, email communication, and administrative tasks over the course of more than a year. When the Employment Assistant position at NPS opened up in 2025, Drew applied—and got the job! Since joining the team, he’s brought warmth, reliability, and enthusiasm to every task. From greeting guests with a smile to assisting with billing and proofreading, Drew’s attention to detail and dedication shine through. As Drew puts it, “I love my job... **Hard work pays.**” Outside of work, Drew lives independently with support from Moving Forward Towards Independence, where he enjoys community outings and friendships. Whether he’s competing in Special Olympics, cooking, swimming, or glass-making at Dive Into Color, Drew brings a joyful, focused energy to everything he does. Drew’s journey is a perfect example of how Napa Personnel Systems works. We don’t just help people find jobs—we partner with individuals to discover their strengths, prepare for success, and build meaningful, customized employment opportunities that fit their goals. Learn more about Napa Personnel Systems at www.napavalleysupport.org or stop by and say hello to Drew yourself!

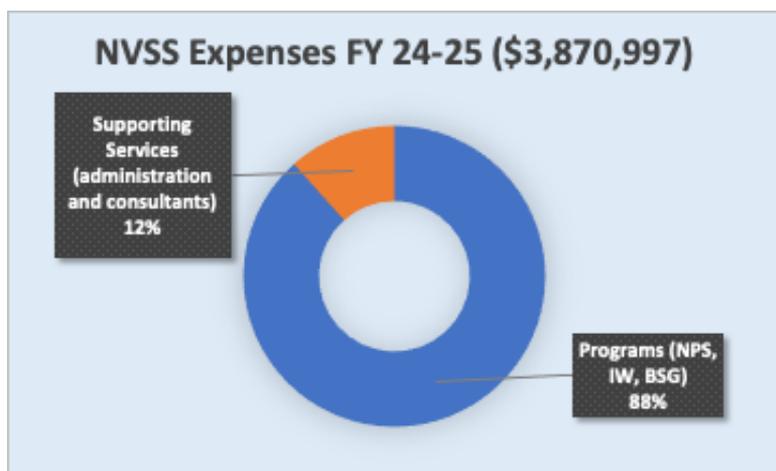


INCLUSIVE FASHION SHOW 2025 CELEBRATING COMMUNITY, STYLE, AND INCLUSION

Our first-ever Inclusive Fashion Show brought together models, designers, volunteers, and sponsors to showcase the beauty of inclusion in Napa Valley. Thank You to all of our wonderful Sponsors who made this dream a reality! See the full recap at our website!

2025 Models

- | | |
|-------------------|-----------------------|
| Allie Rodgers | Mailea Ang |
| Loren Moale | Mary Luros |
| Diane Pidgeon | Sergio Macias |
| Linda Pidgeon | Liz Alessio |
| Ellen Sweigert | Eli Becerra |
| Jill Pingatore | Ramsay Gilson - Diaz |
| Ally Carlucci | Melanie Gilson - Diaz |
| Drew Paveza | Jamie Thompson |
| Pierre Washington | Camilla Thompson |
| Beth Painter | Naomi Thompson |
| Johanna Mee Kint | |



NVSS most recent audited financial statements and tax returns are available at napavalleysupportservices.org



FOR MORE INFORMATION ABOUT NAPA PERSONNEL SYSTEMS OR TO JOIN THE PROGRAM, CONTACT JEANNIE@NAPAVALLEYSUPPORTSERVICES.ORG OR 707-253-7490



NAPA VALLEY SUPPORT SERVICES

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LEADERSHIP TEAM

JAMIE THOMPSON
EXECUTIVE DIRECTOR

WILLIAM KEAST
HUMAN RESOURCES
ADMINISTRATIVE DIRECTOR

EMMY BENNETT
DAY SERVICES PROGRAM DIRECTOR

JEANNIE SMITH
NAPA PERSONNEL SYSTEMS DIRECTOR

BOARD OF DIRECTORS

BOB NATIONS

ELIZABETH ANDERSON

AUTY HAYNE

PETER STEPHENS

GARY ORTON

STEVE BAKALYAR

NVSS WOULD LIKE TO THANK ALL OUR DONORS AND GRANT MAKERS FOR THEIR GENEROSITY THROUGHOUT THE FISCAL YEAR 24/25

Ackley Christine
AF Group
Alexander Valley Vineyards
Alpha Omega
Archer Hotel
Art Council Napa Valley
Archer Susan
Arty Reyes
Bakalyar Sonja & Steve
Baldwin Press
Barrera Ana Cecilia
Basham Barbara
Battuello Craig & Carol
Baumgartner Adele & John
Beltrami Diane & Dan
Ben & Jerry's
Bennett Clyde
Bennett Tom & Jeanette
Bergin Helen
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Big 5 Sporting Goods
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Borgo Larry and Rhonda
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Cohn Gerald & Joan
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Engle Kelly
Ethel Kelly
Ernst Cheryl
fireman nancy
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Frediani Ellen
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Galetti Louis
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Gaylen Krista

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Giunta Celeste
Glaser Carol
Golden State Warriors
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GOTTS Napa
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Hirdler Gary
Honig Vineyard & Winery
Horne Ben
Housley Adam
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In Shape
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Joey's Bakery
Jones Misty
Justin Sienna
Kangas Heli
Knutson Jerome and Janet
Lansingh John
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Please forgive us if we have
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misspelled your name.
Call NVSS at 707.253.7490
with any corrections,
omissions or preferences.



Pledging Financial Support Makes a Difference!

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Napa Valley Support Services

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Napa, CA 94559

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Donate through our website: www.napavalleysupportservices.org/donations-funding/



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